

## Deployment Services



*Partner with FirstTech for your Mac, iPad or iOS deployments. Our experience will take the guesswork out of your technology rollouts.*

Take advantage of FirstTech's extensive experience assisting organizations with our customized deployment services. Whether you are a small business or a large organization, let FirstTech walk you through the best practices for deploying and managing the Mac OS, iPad and iOS devices in your environment so that all of your specific requirements for implementation are met, including policy management, integration with Active Directory and data security.

### Our services include:

#### ▼ Configuration

- Configuring security controls and user restrictions
- Create custom configurations based on your requirements
- Configuring VPN, Wi-Fi and email access

#### ▼ Deployment

- Tailored instructions for use may be included (Ala Carte)
- Basic iPad training for use may be included for iPad purchasers
- Onsite customized training tailored specifically to the needs the customer

#### ▼ Ongoing Support

- Basic IOS Support
- Mobile Device Management
- Full Managed Services

## We'll Take on your Integration Challenges

We know how challenging it can be to deploy and integrate new operating systems and mobile devices securely into your network. To meet our customer's needs, we've invested in the training and tools necessary to enable our team to be fully capable systems managers.

Before deploying your devices, we apply a proven set of assessment steps to assure a smooth integration path. We then image and customize your devices and deploy them in your work environment.

At FirstTech, our goal is a smooth and efficient deployment—staying within your timeline and budget.

## Our Typical Process for Deployments

- **Initial Engagement:** Discuss capabilities and understand needs
- **Orientation Meeting:** Discuss project and review engagement process
- **Requirements Gathering:** iPads configured, and what is necessary to achieve project requirements
- **Proof of Concept:** Deploy iPads to a test group of users
- **Pilot Group Test:** Distribute to a named group of users and modify as necessary
- **Deployment, Fulfillment and Training:** FirstTech will see your deployment through from start to finish—minimizing your headaches and accelerating your return on investment.

## FirstTech Means Business: Customized Solutions for your Business.

With over 34 years of experience selling and supporting Apple products to businesses, our Professional Services Group specializes in helping you get the most from your technology.

- Networking and system integration
- Workflow consulting
- Data backup
- Security consultation
- FileMaker database development
- Equipment leasing

Get customized solutions to fit your timeline and budget. Contact FirstTech today and start a great relationship with someone you can trust.



### Technology Consultants

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### Customer Service

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